THOMAS BENTRUP

Senior Project Manager
Born 1968

SIDEKICK NETWORK
selected experts

- More than 25 years experience in business processes, SAP projects and application support
- Mamanagement experiences as project, program and service manager, furthermore as department lead of 6 ERP consultants and before as team lead of 6 SAP module and business process consultants and 4 PMO consultants as well as moderator of a group of 5 SAP ERP and 1 SAP BI system responsible persons
- Implementation and enhancements of SAP template systems and their international roll-outs to 21 European countries as well as USA, Costa Rica, Singapore, Malaysia and China in time & budget & quality with subsequent application support partially in connection with special project know-how with nearshore, offshore and offshore-onsite, responsible for the change management and re-organization projects
- Solution oriented with very good international communication skills

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EDUCATION

1992 – 1997	**Universität Passau**
	Business Administration with a degree as a Diplom-Kaufmann
	Major fields of study: Business Informatics, Manufacturing and Business English

| 1989 – 1992 | **Siemens Nixdorf Informationssysteme AG, Paderborn and Düsseldorf** |
| | Professional training as an Expert Advisor for Business Organization with a certificate as an industrial sales representative |

| 1988 – 1989 | **German Armed Forces – Air Force, Budel/Netherlands and Nörvenich** |
| | Basic training as Air Space Scout and enhanced training as Personnel Administrator |

| 1988 | **Goethe-Gymnasium mit dem ehem. Rethel-Gymnasium, Düsseldorf** |
| | General qualification for university entrance (Abitur) |

| 1985 | **West York Area Senior High School, York, Pennsylvania, USA** |
| | Graduation |

CERTIFICATION / FURTHER EDUCATION

05/2020	Professional Scrum Master I (scrum.org)
06/2017	SCRUM Immersion (Career Academy)
04/2012 – 04/2013	Advanced Leaders Program (Executive School of Management, Technology and Law St. Gallen)
08/2011	Project Management Method Simple Steps (Xella Baustoffe)
02/2010	ITIL V3 Basis (Cassini Consulting)
01/2010	Train the Trainer (Corporate Learning Solutions)
06/2008	Project Management Professional PMP® (Project Management Institute)
02/2007	Project Management University (Hewlett-Packard)
03/2004 – 10/2004	Situational Project Management (PS Consulting)

12/1991	Cambridge First Certificate (University of Cambridge)
since 01/1996	Organization and execution of trips with skiing groups for several tour operators
04/1995	B – Trainer license (Instructor) alpine skiing of the Westdeutscher Skiverband

EXPERIENCE / BACKGROUND

Professional Experience	25 years' experience in SAP Project Management and ERP 22 years' experience in international Project/Rollout and Change Management
Language	German (native) English (fluent)
Industries	Building Materials Electrical Engineering Telco Automotive Logistics Machinery and Plant Engineering Aerospace and Defense Pharma Chemical Utilities
Methods & Management Skills	Project Management (certified PMP-PMI) Agile Project Management (certified PSM I) Rollout Management Migration Management Cutover Management Master Data Management Integration Management E2E Process Management Test und Defect Management Organizational Change Management Communication Management ITIL / Service Management Supplier Management Quality Management
Technical Skills	Microsoft Office

SAP ERP (R/3, ECC 6.0, S/4HANA)

SAP Solution Manager

SAP BI

SAP GTS

SAP MDG

SAP CRM

SAP Modules (SD, LE-TRA, MM, WM, QM, PP, FI, CO)

SAP ILM (Solution for Archiving)

Jira

ServiceNow

PROFESSIONAL EXPERIENCE

Since 07/2021
Switzerland

F. Hoffmann-La Roche Ltd., Basel, Kaiseraugst; E2E Business Process Squad
Coordinator and Support of the E2E Business Process Squad

Responsibilities:
- Coordination and Support of different activities
  - Analysis of White Spots in the area of Finance Owned Processes
  - Analysis of shown problems in the Value Chain
  - Expending the ServiceNow functionality, to choose business processes when creating tickets for projects
  - Implementation of SAFe in ServiceNow
- Cooperation with and support of the Business Subject Matter Experts Coordination of 4 internal business process experts
- System: ServiceNow (Ticket system for projects)

Since 03/2021
Germany, USA, China, India

Phoenix Contact GmbH & Co. KG, Blomberg;

System and client copies of several productive systems on to their quality systems within the scope of a SAP S/4HANA Conversion
Project Manager

Responsibilities:
- Manage all activities of planning, preparation and execution of the different copies
- Leadership and coordination of 29 internal and external system experts
- Systems: 2x SAP ERP, 2x SAP BI, SAP GTS, SAP MDG, SAP CRM, SAP SEM, SAP EWM, TeamCenter, OSM, Webshops

Implementation of SAP ILM on an SAP Solution Manager System
Project Manager

Responsibilities:
- Manage all activities of planning, preparation and execution of the implementation
- Control the external implementation partner
- Leadership and coordination of 5 internal and external ILM and system experts

- System: SAP Solution Manager

Support Package Update for 2 SAP ERP system landscapes and coordination with parallel PLM project
Project Manager

Responsibilities:
- Manage all activities of planning, preparation and execution of the Support Package Updates
- Leadership and coordination of 21 internal system experts
- Systems: 2x SAP ERP

Baan Stabilization for USA, China, India
Project Manager

Responsibilities:
- Central Management of all activities of planning, preparation and execution of the stabilization project (Central specifications for local systems to interface to the Central Finance system)
- Coordination of the co-work of local and central teams in the USA (Harrisburg, PA), China (Nanjing), India (New Dehli) and Germany
- Leadership and coordination of currently 15 internal and external system experts
- Systems: 3x Baan IV (hosted and managed in the USA respectively in China respectively in Germany)

System copies of several productive systems on to their quality systems
Project Manager

Responsibilities:
- Manage all activities of planning, preparation and execution of the different copies
- Leadership and coordination of 26 internal and external system experts
- Systems: 2x SAP ERP, 2x SAP BI, SAP GTS, SAP CRM, SAP Treasury, TeamCenter, OSM, Webshops

06/2020 – 06/2021 Germany	**Westenergie AG, Essen (until 30.09.2020: innogy SE, Essen)**; Project Manager, Interim Manager, Service Manager

Projects:
- SAP ILM (EU DSGVO)
- Upgrade of SAP Hana DB to 2.0, of Solution Manager to 7.5, and of SAP XI to SAP PI/PO
- Upgrade of SAP GUI to 7.6
- Carve-out of international companies (Hungary)

Responsibilities:
- Coordination and organization of several running projects (see above)
- Service Management
- Clarification of IT offers for one of the biggest SAP systems
- Enhancement of a commercial model for charging of an SAP system
- SAP ERP modules: FI, CO, PS, MM, SD

08/2019 – 05/2020 Austria	**TGW Logistics Group, Wels (AT)**; Apollo Rollout TSI and MECH Sub-Project Lead Migration, Cutover, and Data Cleansing

Responsibilities:
- Lead and coordinate all migration, cutover, and data cleansing activities of the rollout project from analysis to migration test
- Team: 11 internal and 17 external migration experts and 1 external data cleansing coordinator
- System: SAP S/4HANA, MS Navision
- SAP S/4 HANA modules: FI, CO, SD, MM, WM, EWM, CS, PP, MDM, PS, QM, HR

05/2019 – 07/2019 Germany	**Phoenix Contact GmbH & Co. KG, Blomberg**; SAP MDG meets Digital Core Project Manager

Responsibilities:
- Lead of all strategic and operational business and IT activities in SAP MDG system, in which customer and supplier master data are managed
- Team: 2 internal business process experts and 1 internal SAP module expert

- System: SAP MDG

01/2019 – 05/2019 Switzerland, Hungary, Malaysia, Costa Rica, USA	**F. Hoffmann-La Roche Ltd., Basel, Kaiseraugst, Budapest;** ServiceNow for Shared Service Center Finance & Procurement Organizational Change Manager and Communication Manager

F. Hoffmann-La Roche Ltd., Basel, Kaiseraugst, Budapest;
ServiceNow for Shared Service Center Finance & Procurement
Organizational Change Manager and Communication Manager

Responsibilities:
- Leading all organizational change management activities
- Change communication channels between Shared Service Center and internal and external parties in Finance, Procurement as well as the Business Support
- Communication to all relevant entities in Budapest, Kuala Lumpur, San José and Indianapolis
- Planning, preparation and execution of self-service trainings
- Supporting user acceptance tests
- Leading team: 9 internal and external experts

08/2017 – 02/2019
Austria, Switzerland, Germany, USA

Phoenix Contact GmbH & Co. KG, Blomberg

Material Type "Software"
Project Manager IT

Responsibilities:
- Manage all IT activities in all IT systems, in which material master date is used and maintained
- Team: 15 internal and external IT system and SAP module experts
- Systems: SAP ERP, SAP PI/PO, SAP CRM, SAP BI/BW, BaaN ERP, TeamCenter, OSM, Webshops
- SAP ERP modules: FI, CO, SD, MM

SAP it.MDS realization project and following roll-out project Finland
Cutover Manager

Responsibilities:
- Manage all cutover activities of the realization and the roll-out project from realization to go-live including Transition Management
- Team: 5 internal and external SAP it.MDS experts
- SAP Add-On: it.MDS (Material master data maintenance)

SAP roll-out project CHAT (Switzerland, Austria)

Migration Manager, partly also Cutover Manager and IT Integration Manager

Responsibilities:

- Manage all migration and transition activities of the roll-out project from analysis to go-live (partly also manage all cutover and IT integration activities)
- SAP modules: FI, CO, SD, MM, WM, PP
- Migration objects: master and transactional data for all SAP modules above
- Team: 8 internal and external migration experts

Deployment of harmonized material status

Cutover Manager

Responsibilities:

- Manage all cutover and transition activities of the project from analysis to go-live
- Systems: SAP ERP, SAP PI/PO, TeamCenter, OSM
- SAP modules: SD, MM, WM
- Team: 10 internal and external material master data and interface experts

SAP roll-out project USA

Migration and Cutover Manager

Responsibilities:

- Manage all migration and cutover activities of the roll-out project from analysis to realization (The project is on-hold since realization phase.)
- SAP modules: FI, CO, SD, MM, WM, PP, QM
- Migration objects: master and transactional data for all SAP modules above
- Team: 10 internal and external migration experts

07/2015 – 06/2017
Germany

T-Systems International GmbH; Telekom IT
Project, Process, Interim, and Service Manager

Responsibilities:

- Carve-out of 2 companies out of 2 different SAP systems (SAP ERP, SAP IS-M/AM) incl. archive data

- Revision of existing compliance documents of 8 SAP and non-SAP systems incl. the clearance with the compliance department
- Move of 4 SAP systems to a new computing center
- System upgrade for 2 SAP systems (incl. system split)
- Analysis of 3 systems for an upcoming system retirement incl. the relocation of processes to other SAP and non-SAP systems
- Close collaboration, consulting and coordination with the business to optimize current business processes and to correct incidents in 2 SAP systems as a Business Partner Manager
- SAP ERP modules: FI, MM, SD, IS/M-AM
- Non-SAP systems: PAL, PMD, AMD, Optical Document Archive

09/2014 – 03/2015 Germany	**msg systems ag;** Concept, set-up and operation of application management (based on ITIL) Incident, Problem, Change, Escalation, and Transition Manager Responsibilities: - Team: 9 internal application consultants (SAP and non-SAP consultants), 6 external SAP consultants - SAP modules: CO, FI, HCM, PS, SD, eRecruiting, BC (incl. authorization) - Non-SAP systems: Prosis, Euplan - Operational and disciplinary lead of the department application management - Supplier management and supervising the participating service providers - Analysis, customizing and implementation of the managed applications and close cooperation and coordination with the business organization - Analysis and improvement of the existing IT processes and reproduction in an internal QMS system - Investment and budget planning as well as cost control
01/2009 – 08/2014 Germany, Netherlands, Belgium, France, Italy, Poland, Slovakia, Austria, Russia, Slovenia, Croatia, Serbia, Bosnia-Herzegovina, Bulgaria,	**Xella Baustoffe GmbH;** Corporate IT Projects as Head of Center of Competence Global ERP & Processes **Set-up and operation of application support for a second SAP ERP template system (based on ITIL)** Incident, Problem, Change, Escalation, and Quality Manager

Responsibilities:

- Team: 16 internal SAP and business process consultants, 3 internal SAP BC consultants, 2 internal developers, 7 external SAP consultants, 3 external developers
- SAP modules: CO, FI, MM, PP, SD, LE-TRA, BC (incl. authorization)

Technical realization of the business blueprints (see next project) and parallel roll-in into the first market area
Project Manager

Responsibilities:

- Team: 4 additional project managers, 16 internal SAP and business process consultants, 3 internal SAP BC consultants, 2 internal developers, 2 external project managers, 21 external SAP consultants (centrally), 2 external SAP consultants (locally), 11 developers
- SAP modules: CO, FI, MM, PP, SD, LE-TRA
- Further sub-projects:
- Connection of several applications for production (PPS, CAD), sales controlling (CRM), Human Resources (HR), etc.
- Set-up of a new BI system

Analysis and design of business processes for the business unit Building Materials as the basis for the integration of 4 SAP ERP systems into 1 SAP ERP system (creation of a business blueprint)
Project Office Lead and sparring partner of the 3 Project Leads

Responsibilities:

- Team: 4 members in the Project Office
- Business processes: Sales & Distribution, Material Management & Production, Finance, Steering Concept & Controlling. Master Data Management

Technical implementation of purchasing processes in 4 ERP systems of affiliated companies and change of authorization roles
Program Manager / IT Coordinator

Responsibilities:

- Team: 4 ERP system responsible persons

- SAP module: MM

Roll-In of the SAP ERP template system into the country organization Austria (production company)
Deputy Project Manager

Responsibilities:
- Team: 7 internal SAP consultants, 1 developer
- SAP modules: CO, FI, MM, SD, LE-TRA

Analysis and definition of purchasing processes and their technical implementation into the SAP ERP template system
Project Manager

Responsibilities:
- Team: 1 internal SAP and business process consultant, 2 internal employees of purchasing department, 2 external SAP consultants, numerous participants in workshops from 4 different countries
- SAP module: MM

Roll-Out of the SAP ERP template system into the country organization Russia (production company)
Project Manager

Responsibilities:
- Team: 6 internal SAP and business process consultants, 2 internal SAP consultants, 7 external SAP consultants (centrally), 2 external SAP consultants (locally), 2 developers
- SAP modules: CO, FI, MM, SD, LE-TRA

Concept and execution of a feasibility study for the integration of 4 further SAP ERP systems of the Xella Group into the existing SAP ERP template system
Project Manager

Responsibilities:
- Team: 4 internal SAP and business process consultants, 3 external business process consultants, 4 external SAP consultants, numerous participants in workshops from 9 countries respectively 15 organizations (about 50 workshops)

- SAP modules: CO, FI, MM, PP, SD, LE-TRA

Set-up of reporting system SAP BI for the SAP ERP template system
Project Manager

Responsibilities:
- Team: 3 internal SAP and business process consultants, 4 external SAP BI consultants
- SAP modules, which are connected to SAP BI: FI, SD

Roll-Out of the SAP ERP template system into the country organizations Slovenia, Croatia, Serbia, Bosnia-Herzegovina and Bulgaria (production companies with 1 plant each; Bulgaria with 2 plants; Croatia just sales company with storage locations)
Project Manager

Responsibilities:
- Team: 7 internal SAP and business process consultants, 2 internal SAP consultants, 9 external SAP consultants (centrally), each 1 external SAP consultant per country organization (locally), 2 developers
- SAP modules: CO, FI, MM, SD, LE-TRA

Roll-Out of the SAP ERP template system into the new production site in Romania
Project Manager

Responsibilities:
- Team: 5 internal SAP and business process consultants, 2 internal SAP consultants, 7 external SAP consultants (centrally), 1 external SAP consultants (locally), 2 developers
- SAP modules: CO, FI, MM, SD, LE-TRA

Set-up and operation of application support for the SAP ERP template system (based on ITIL)
Incident, Problem, Change, Escalation, and Quality Manager

Responsibilities:
- Team: 7 internal SAP and business process consultants, 2 internal SAP consultants, 9 external SAP consultants, 5 developers

- SAP modules: CO, FI, MM, SD, LE-TRA, BC (incl. authorization)

Roll-Out of the SAP ERP template system into the country organizations Denmark, Sweden, and Norway (sales companies with storage locations)
Project Manager

Responsibilities:
- Team: 5 internal SAP and business process consultants, 2 internal SAP consultants, 7 external SAP consultants (centrally), 1 external SAP consultants (locally), 2 developers
- SAP modules: CO, FI, MM, SD, LE-TRA

Continuous enhancement of the SAP ERP template system
Project and Change Manager

Responsibilities:
- Team: 7 internal SAP and business process consultants, 2 internal SAP consultants, 7 external SAP consultants, 5 developers
- SAP Module: CO, FI, MM, SD, LE-TRA

Roll-Out of the SAP ERP template system into the country organization Romania (sales company without storage locations)
Project Manager

Responsibilities:
- Team: 5 internal SAP and business process consultants, 2 internal SAP consultants, 7 external SAP consultants (centrally), 1 external SAP consultants (locally), 3 developers
- SAP modules: CO, FI, MM, SD, LE-TRA

04/2000 – 12/2008
Russia, Germany, Netherlands, Belgium, UK, Poland, France, Spain, USA, Singapore

Projects as external SAP Senior Consultant, Sub-Project and Project Lead/Manager (HP)

**Conergy AG, Hamburg, Zweibrücken;
Implementation of a SAP R/3 System**
Deputy project manager, senior consultant SAP SD
- Team: 8 consultants, 1 developer
- SAP modules: CO, FI, MM, SD

DHL, Bonn, Ft. Lauderdale, FL (USA), Singapore;
Pre-study for a global SAP MDM system
Project Manager

- Team: 7 consultants
- SAP system: MDM

Oxea GmbH, Oberhausen;
Technical carve-out of SAP system landscape (SAP R/3 Core, BI, SRM, XI) from the SAP system landscape of the former owner (USA) in a new own SAP system landscape (Germany); Coordination with a parallel set-up project for an own infrastructure (network, further applications)
Project Manager

- Team: 8 consultants
- SAP system: R/3, BI, SRM, XI

GEA Refrigeration Inc., York, PA (USA) ;
Roll-out of a SAP R/3 system to a production company in the USA
Project Manager

- Team: 4 consultants
- SAP modules: CO, FI, MM, SD

GEA AG, Lille (France) ;
Creation of a rough analysis for the roll-out of a SAP R/3 system to a production company in France
Project Manager

- Team: 6 consultants
- SAP modules: CO, FI, MM, SD

EADS Deutscland GmbH, Ulm;
Implementation of SAP PLM (Product Lifecycle Management) for a new founded business unit
Role: Project Manager

- Team: 3 consultants
- SAP system: PLM

Opel/General Motors, Rüsselsheim;
Several small projects and application support for the SAP R/3 system of the sales companies
Role: Project Manager

- Team: 5 consultants, 3 application supporter onsite

- SAP modules: CO, FI, MM, SD, SAP automotive solution

Opel/General Motors, Rüsselsheim, Paris (France) ;
Implementation and roll-out of a SAP R/3 system for national
sales companies to France
Project Lead

- Team: 16 SAP consultants and sub-project leads (Europe, USA), 2 developers (1 of them coordinated several developers offshore), 3 application supporter onsite, 3 application supporter nearshore, 5 employees from customer (centrally), 6 employees from customer (France)
- SAP modules: CO, FI, MM, SD, SAP automotive solution

Opel/General Motors, Rüsselsheim, Gliwice (Poland) ;
Roll-out of a SAP R/3 system to a production company in Poland
and migration of legacy systems
Project Manager for the project go-live, hyper-care and knowledge transfer to application support

- Team: 6 SAP consultants, 2 developers (1 of them coordinated several developers offshore), 3 application supporter onsite, 3 application supporter nearshore
- SAP modules: CO, FI, MM, PS, SD

EADS Deutscland GmbH, Ulm;
Phasing in another location into an existing SAP R/3 system
Sub-Project Lead

- Team: 4 consultants
- SAP Modules: MM, SD, LE

Opel/General Motors, Rüsselsheim, Luton (UK) ;
Roll-out of a SAP R/3 system to a production company in the
United Kingdom and migration of legacy systems
Coordinator for the project go-live, hyper-care and knowledge transfer to application support

- Team: 5 SAP consultants, 2 developers (1 of them coordinated several developers offshore), 3 application supporter onsite, 3 application supporter nearshore
- SAP modules: CO, FI, MM, PS, SD

Opel/General Motors, Rüsselsheim, Antwerp (Belgium) ;
Roll-out of a SAP R/3 system to a production company in
Belgium and migration of legacy systems

Senior Consultant SAP SD, Moderator of workshops, Sub-Project Lead customer trainings, Coordinator for the project go-live and knowledge transfer to application support

- Team: 5 SAP consultants, 3 consultants for trainings, 2 developers (1 of them coordinated several developers offshore), 3 application supporter onsite, 3 application supporter nearshore
- SAP modules: CO, FI, MM, PS, SD

Opel/General Motors, Rüsselsheim;
Upgrade a SAP R/3 system from version 4.0 to 4.7
Senior Consultant SAP SD

EADS Deutscland GmbH, Ulm;
Enhancement and improvement of functionalities in existing SAP R/3 system
Project manager

- Team: 3 consultants
- SAP modules: MM, SD, LE

EADS Deutscland GmbH, Ulm, Unterschleißheim;
Migration from SAP R/2 to SAP R/3
Deputy Project Manager, Sub-Project Lead for SAP modules MM, SD, LE

- Team: 3 consultants
- SAP modules: MM, SD, LE

EADS Deutscland GmbH, Ulm;
Creation of a rough concept and preparation of an offer (module SD)
Role: Moderator of workshops

Babcock Borsig AG, Oberhausen, Würzburg;
Roll-out of a SAP R/3 system to six company codes including a migration from SAP R/2 to SAP R/3
Project manager

- Team: 12 consultants, 15 developers
- SAP modules: CO, FI, MM, PP, PS, SD

Braun/Gillette, Rijswijk (Netherlands);
Roll-out of a SAP R/3 system (module SD) to the sales region Benelux
Sub-Project Lead and Senior Consultant SAP SD

Braun/Gillette, St. Petersburg (Russia);
Roll-out of a SAP R/3 system (module SD) to the sales region
Russia and GUS
Senior Consultant SAP SD