



ANDREAS WÜNSCH

Senior Project Manager / Senior PMO

Born 1962



SIDEKICK NETWORK
selected experts

- Project management: leading projects or sub-projects / project coordination / organization
- Strong social skills due to working in interdisciplinary teams and varying projects at client sites
- Many years of project management expertise in international contexts
- Many years of experience in ERP implementation (international contexts)
- Broad working experience in virtual teams, with members spread across regions and time zones

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EDUCATION

2014	SCRUMstudy SCRUM Fundamentals Certified Credential
2010	Project Management Institute Project Management Professional (PMP)
1987 – 1990	Goethe University, Frankfurt am Main, Germany Master's Degree, Logistics, and Industrial Management
1983 - 1987	Technical University Darmstadt Bachelor's Degree, Industrial / Electrical Engineering
	ITIL V3 Foundation
	Prince2 Foundation

EXPERIENCE / BACKGROUND

Professional Experience	19+ years
Language	German (native) English (fluent) French (basic)
Methods & Management Skills	Project Management (Agile and waterfall) PMO and organizational support Data migration IT Consulting IT Service Management (ITIL) Outsourcing Process audit and analysis Gap analysis for upgrades and launches Test management Support before, during and after go-live Proof of concepts System implementation End user migration End user training
Technical Skills	MS Office incl. PowerPoint, Excel, Word, Project MS Access Lotus Notes



ERP
Dashworks
Jira
Confluence
SQL
Oracle EnterpriseOne
SAP
Oracle Enterprise World
World Writer
Querytools
Matrix42
uPerform
Diadem
SDM 12
Universal Service Catalogue



PROFESSIONAL EXPERIENCE

Since 05/2020
Frankfurt am Main

Deutsche Bank

Project Manager – Global Harmonization of Infrastructure

Target was the renewal of the infrastructure for a large German bank (Provide a platform for approx. 80.000 user on virtual devices).

Responsibilities:

- Working on the RFP to select a new vendor for the delivery of the infrastructure and the related service
- Managing different „Proof of Concepts“, to evaluate different possible solutions to provide virtual devices within the new hyperconverged infrastructure
- Definition of the end-to-end migration process in coordination with the internal teams and the external provider
- Documentation of the end-to-end migration process, including the introduction of adjustments and implementation of process improvements
- Organize the implementation of a specific scheduling tool to manage the end user migration to the new platform, in coordination with the internal engineering department and the external provider
- Training for global team members to use the scheduling tool
- Data management of the migration related information (User, software, hardware) needed within the scheduling tool (identification of data sources, generation of data collection and automated daily data feed into the tool)
- Definition and adjustment of the end user communication
- Supporting local coordinators to perform the migration (e.g. scheduling migrations, coordination of support by global teams, support to solve issues occurred during migration, handling of escalations, etc.)
- Support planning and implementation of global infrastructure (server, network equipment) in 5 global and 2 regional data centers
- Support planning and decommissioning of the old infrastructure (server, network equipment) in 5 global and 2 regional data centers



02/2019 – 04/2020
Zuchwil, Solothurn
Switzerland

Online Pharmacy

Lead Consultant

Introduction of Oracle EnterpriseOne

Responsibilities:

- Evaluating processes in the purchasing department including interfaces to financial management, warehousing, and sales
- Mapping processes in the ERP software (i.e. parameterization of programs, menu customization) and delivery to the client
- Performing GAP analysis
- Documenting requirements, processes, and GAPs as input for the migration to Oracle EnterpriseOne
- Raising change requests in case requirements could not be managed with standard functionality in Oracle EnterpriseOne
- Holding operational trainings for key and end users
- Running function testing and bug fixing
- Coordinating and running tests for data migration from the legacy system
- Acting as first contact for key users during testing

04/2018 – 04/2020
Frankfurt am Main
Germany

Aviation

Senior Consultant for Oracle Enterprise World

Goal was to support the users in all modules of the ERP system (Procurement, Logistics, Sales, Production, Finance) in order to guarantee a smooth day to day business and to deliver support for the planned migration to SAP.

Responsibilities:

- Provide individual reports and queries with tools of the ERP system based on requests by the different departments.
- Support users in all kinds of questions regarding the operation of the live system (Handling, Adjustments, Add new features/functions)
- Point of contact for key/end user in case of incidents in the daily business. Based on the kind of issue several solutions are possible (SQL, Adjustment of the process, implementation of modifications)
- Data analysis as preparation for the migration to SAP
- Data clean up as preparation for the migration to SAP



- Work on tickets related to incidents which occur between the ERP system and different external sub systems (EDI interface, quality assurance, tracking systems)
- User management (Add, change, delete, permission handling)
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- After migration to SAP working in the SAP MM team (Add/Change Item Master Data).
- Documentation of the master data process in uPerform.
- Supporting design, set up and test of the SAP MM workflow handling in Matrix42
- Quality assurance of the SAP MM data by performing ongoing checks of the content in the data files, especially the interfaces to SAP quality- and material management

02/2016 – 03/2018
Frankfurt am Main
Germany

Banking

Project Manager

Migration from „Lotus Notes“ to „Microsoft Outlook“ (incl. mobile devices) at a large German bank (Luxembourg, Russia, Turkey)

Responsibilities:

- Definition of the end-to-end migration process in coordination with the internal/external providers to integrate local requirements
- Analyzing and implementing process improvements
- Implementation, test and improvement of a specific scheduling tool to manage the end user migration date
- Definition and adjustment of the end user communication
- Supporting the local coordinators to perform the migration (e.g. coordination of support by global teams, support to solve issues occurred during migration, handling of escalations, etc.)

02/2017 – 10/2017
Frankfurt am Main
Germany

Banking

Project Manager

Global migration from “Microsoft Office 2007” to „Microsoft Office 2013” at a large German bank for approx. 160.000 devices

Responsibilities:

- Definition of the end-to-end migration process in coordination with the internal engineering department



- Documentation of the end-to-end migration process, including the introduction of adjustments and implementation of process improvements
- Implementation, test and improvement of a specific scheduling tool to manage the end user migration in coordination with the internal engineering department and the external tool provider
- Performed training for global team members for scheduling tool
- Data management of the migration related information (User, software, hardware) needed within the scheduling tool (identification of data sources, generation of data collection and automated daily data feed into the tool)
- Definition and adjustment of the end user communication
- Supporting the local coordinators to perform the migration (e.g. scheduling migrations, coordination of support by global teams, support to solve issues occurred during migration, handling of escalations, etc.)

02/2016 – 01/2017
Frankfurt am Main
Germany

Banking

Project Manager

Global migration from „Lotus Notes“ to „Microsoft Outlook“ (incl. mobile devices) at a large German bank for approx. additional 50.000 users

Responsibilities:

- Definition of the end-to-end migration process in coordination with the external provider
- Analyzing and implementing process improvements
- Implementation of processes to track the project impact for the global service desk (multiple external service providers affected) incl. handling of project specific tasks and issues
- Implementation, test and improvement of a specific scheduling tool to manage the end user migration date
- Definition and adjustment of the end user communication
- Supporting the local coordinators to perform the migration (e.g. coordination of support by global teams, support to solve issues occurred during migration, handling of escalations, etc.)