



## DMYTRO MOSKALYK

Scrum Master/ Senior IT Projects Manager/ Agile Business Analyst

Born 1979



- Experienced business-oriented digital transformations professional and agile coach with strong IT background (in Pharma/Biotech, WHO and Fin. companies)
- Agile, waterfall and hybrid project and program management experience with PMI accreditation and 20+ years of experience (incl. Scrum and SAFe)
- Veeva, Salesforce, SAP S/4 Hana projects implementation experience (CRM, LIMS, TrackWise, ERP, CTMS, QMS, RIMS, EDMS etc), including integration of different systems and GxP data migrations
- Cross-platform and systems integrations. including SAAS and move to cloud
- Procurements, supply chains, contracts management and automation experience
- Experience with leading on-site/off-shore teams in different time zones. (including Roche sites)
- Great open-minded communicator with entrepreneurship, drive and hands-on attitude

Sidekick Network GmbH & Co. KG  
Prager Straße 13  
01069 Dresden

Your contact:  
Anita-Dora Andreadis  
Managing Partner

Phone: +49 170 786 9227  
Mail: [anita-dora.andreadis@sidekick-network.com](mailto:anita-dora.andreadis@sidekick-network.com)



## EDUCATION

- 2001 - 2003 **Central European University, Vienna**  
Master of Science, Business Administration and Management
- 1996 - 2002 **European University, Kyiv, Ukraine**  
Master of Science in Information Management Systems and Technologies

## CERTIFICATION / FURTHER EDUCATION

- 2021 Veeva Vault – Business Admin Certification, Veeva  
2019 Data and Analytics Dashboards Building, Functional Training  
2019 Scrum Master, Functional Training  
2016 Projects Management, Level 3 - PMI Accreditation  
2016 PMP Exam Preparatory Training, PMI  
2016 Projects Management Best Practices, Level 1  
2016 DEV-401 Building Applications Using FORCE.COM, Salesforce University

## EXPERIENCE / BACKGROUND

- Professional Experience 20+ Years
- Language English (fluent)  
Ukrainian (native)  
Russian (native)  
French (basic)
- Industries Pharma/ Biotech  
WHO/ International public health care  
United Nations (UN)  
Fin/Banking
- Methods & Management Skills Project/Program Management (agile, waterfall, hybrid)  
Scrum, SAFe, PMI  
Data Migration  
Integration Management  
Stakeholder Management and Communication  
Service and Delivery Management  
System Administration  
Requirements Capturing and Analysis  
Test Management  
Enterprise Architecture  
System Deployment



Customer Relationship Management (CRM)  
Business Intelligence  
Business Process Management  
Supply Chain

Technical Skills

MS Office 365 incl. Excel, PowerPoint, Word  
Salesforce  
ERP: SAP S/4Hana, Oracle  
Veeva Vault  
SharePoint  
Windows Server  
Roche Tools: eTMF, QMS CTMS, LIMS, PDMS, QMS, Study DIA-log,  
eCOA IMS, Quorum, SPOT, RAVE, One PDG Help Desk, BRM, and  
QTT



## PROFESSIONAL EXPERIENCE

10/2021 – 11/2022  
Geneva, Bern

### **CSL Pharma, Veeva Vault RIMS**

Scrum Master / Systems Integrations and Migrations Workstreams  
Lead

#### Responsibilities:

- Leading Veeva Vault RIMS corp. project workstreams for systems integrations and data migrations for the Veeva Vault cloud-based system solution migration. Including integrations with S/4 Hana.
- Scrum Master for Dev Teams (Development, Design, Test, Adoption). Scrum teams coaching and leading
- Offshore/on-site teams leadership and management in different time zones
- Leading Business/IT/Vendors to ensure effective collaboration and progress
- Tracking and reporting workstreams progress as per milestones and KPI
- Coordinate Vendor and IT business analysts
- Leading workstreams documentation GAP Assessment and Update
- Stakeholders management
- Business Process Flow Mapping and (re) design;
- Formal progress report to the Project Board over the weekly/monthly meetings
- Leading Integration of GxP Systems analysis Validation
- GxP data quality analysis, data quality assurance and data cleansing. Data Migrations.

08/2020 – 10/2021  
Geneva, Basel

### **Roche, Veeva Vault QMS/CTMS/QDocs**

Sr.Business Analyst / Scrum Master

#### Responsibilities/Achievements:

- Leading Roche Products development and Case Management Project workstreams to analyze opportunities and make corporate transformational proposals to introduce consolidated and optimized cases management tools landscape, processes and IT environment for the Roche products development domain. To streamline and optimize PD cases management as part of product development
- Reviewed and analyzed existing IT and Business landscape for study-related cases management, including 10 Roche Tools (eTMF, QMS CTMS, LIMS, PDMS, QMS, Study DIA-



log, eCOA IMS, Quorum, SPOT, RAVE, One PDG Help Desk, BRM, and QTT)

- Scrum Master for Dev Teams (Development, Design, Test, Adoption). Scrum teams coaching and leading
- Offshore/on-site teams leadership and management in different time zones
- Prepared and shared transformed and optimized tools and Business interactions landscape for all 10 tools. Including recommendation for existing tools migration/consolidation under the new technology platform
- Prepared and shared Consolidated PD Case Management Platform concept with visuals and IT technology recommendation. Including cost/benefits analysis
- Provided analysis and final recommendation for the ServiceNow technology to be used for consolidated PD case management. Including technology recommendation for PD Case Management Platform and existing PD tools migration and consolidation under one platform
- Workstream leading for Veeva QMS and RIMS implementation

03/2020 – 08/2020  
Geneva

**ICRC (Red Cross HQ office in Geneva)**  
Senior Business Analyst / Projects Manager

**Responsibilities/Achievements:**

- In the context of the large corporate transformation initiative Projects and Activities Management, complete the analysis and mapping of the as-is and to-be capabilities and business processes, including definitions of the future roles, highlighting change elements and key data items
- Understand the context of use: identify the people who will apply the processes, their needs, motivations, preferences and working conditions
- Organize interviews and workshops with the subject matter experts, end-users and stakeholders, to iteratively refine the scope of the process mapping, including the touchpoints with out-of-scope processes
- Work in close collaboration with the project Business Functional Analyst to ensure coherence of deliverables, full scope coverage and leverage, integrate with existing deliverables (business requirements / functional design and data models)



- Analyze existing deliverables and utilize as a key data source; proactively highlighting where clarity required around capability, process and roles
- Prepare and present materials for the ICRC Projects Architecture Board. Support project change management by identifying business process and role changes. Support project management by identifying the in-/ out-of-scope process boundaries

09/2014 – 02/2020  
Geneva

**The Global Fund to Fight AIDS, Tuberculosis and Malaria**  
Scrum Master, IT Projects Manager and CRM Workstream Lead  
(Grants Management Department)  
IT Business Partner (Financial Department)

**Achievements:**

- Implemented Customers Relationships Management (CRM) corporate project to manage about 45,000 contact records and cover the needs of about 1,000 users
- Led development, implementation and handover to Business of the Global Fund Corporate Procurement Plan Project
- Optimized corporate procurements
- Contributed as business analyst to The Global Fund's large corporate transformations project, Grants Operating System design, including development, testing, go-live, data migration, on-going enhancements and users support
- Implemented salesforce application to manage grants portfolio in 142 countries
- Reduced number of support requests by 60% in two years, for over 1,000 internal/external users group.
- Designed and developed Grant Making Tracker Automated Dashboard to track core business process progress and efficiency
- Coordinated development of automated reports and dashboards to monitor data quality and consistency

**Responsibilities:**

- Determine business requirements and specify effective business processes
- Select, adopt and adapt appropriate business analysis methods, tools and techniques. Business processes, procedures and systems review, analysis, optimization and improvement



- Advise on business process improvements. Maintain integrity and consistency of business processes, systems and data through the design of efficient business requirements to meet the needs of organization and business process owners
- Review and update organizational business policies, standards, and guidelines
- Manage user requirements and definitions. Write user stories for developers. Define and manage scoping, requirements and prioritization
  
- Coordination of the full cycle of Customer Relationships Management (CRM) corporate transformations project and related activities
- Collecting user's requirements, development of functional specifications, contributing to technical specifications, overseeing development, testing and quality assurance, go-live
- Change management and communications to internal and external users
- Organizing and conducting users' training
- Manage and collaborate with stakeholders at all levels
- Update documentation and user's manuals
- Promote collaborative technologies, processes and approaches. Prepare and run communications to different user's groups
- Support Test Management:
- Produce test scripts to test new and amended solution components. Record and analyze test results, unexpected outcomes. Provide business final sign-off to go-live
- User Support:
- Act as routine contact point, receiving and handling support requests in ServiceNow

08/2007 – 09/2014  
Kyiv

**United States Agency for International Development (USAID),  
Systems for Improved Access to Pharmaceuticals and Service  
in Ukraine**

Project Lead

**Achievements:**

- Led and implemented Pharmaceuticals Management Information Systems component of a 5-years international country- scale development



- Project and IT solution implemented in a challenging environment meeting business expectations, deadlines and within budgets. About 2,300 system users at national, regional and facilities levels
- Project deliverables assessed by the Ministry of Health, donors and stakeholders as a highly effective digital solution to manage TB/HIV epidemiological and pharmaceuticals data for over 250,000 patients in Ukraine, which resulted in the institutionalization of the developed solution by the Ministry of Health
- Developed system ensured availability of higher quality TB/HIV epidemiological data, patients records, improved pharmaceuticals' management and effective reporting
- Contributed to national procurement procedures update, supply chain processes revision and legislative changes to streamline TB medicines supply chain and improve medicines procurements in Ukraine

#### Responsibilities:

- Business processes review, analysis and optimization
- Collecting and writing business requirements
- Writing user stories, managing developers and testing teams
- Review test outcomes and provide final sign-off
- Daily program component management and business analysis for 45 million people country
- Scale project implementation to manage Ukraine National TB Program data, including national and WHO reporting, epidemiological data monitoring and analysis, pharmaceuticals management, medicines forecasts
- Project component strategy development and implementation. Risks identification and mitigation
- Development and implementation of effective short and long-term strategies for the project life cycle
- Project and budget management, development of KPIs.
- Reporting to project board, donors and stakeholders on project progress according to KPIs.
- People management and development - coaching and managing project teams and business analysts.
- Representation and advocacy at high-level meetings with government officials, international donors and business companies for mobilization of project support





- Representing and advocating for a project support at high-level meetings with top government officials, international companies, and business companies

07/2002 – 08/2007  
Kyiv

**Société Générale Financial Group / Equipment Leasing**  
Corporate IT Projects Manager / IT Business Analyst

Responsibilities:

- Corporate IT and digital transformations projects management, leadership and coordination as per corporate standards.