



Celal Ozhalac

DEVELOPER/TECHNICAL CONSULTANT AZURE MONITORING

CANDIDATE SKILLS COMPARED TO REQUIREMENTS

Skills required / Must-have	Years of experience	Experience in project: period/client/position (only bullet points)
5+ years' experience in service monitoring and technical consulting	9	<ul style="list-style-type: none">• 08.2015-03.2019/Daimler-Adidas-Vodafone Turkey-Ford/ APM Architect• 09.2019-06.2020/Vodafone UK/Application Performance Monitoring Consultant• 01.2020-12.2022/IKEA Global/ Monitoring & Observability Engineer• 02.2023-12.2023/Sky-PepsiCo-Workday/Grafana Consultant
Know-how in different monitoring approaches, relevant processes and metrics	9	<ul style="list-style-type: none">• 08.2015-03.2019/Daimler-Adidas-Vodafone Turkey-Ford/ APM Architect• 09.2019-06.2020/Vodafone UK/Application Performance Monitoring Consultant• 01.2020-12.2022/IKEA Global/ Monitoring & Observability Engineer• 02.2023-12.2023/Sky-PepsiCo-Workday/Grafana Consultant (Sub-contractor of Grafana)
Azure Monitoring implementing skills (ideally incl. Grafana)	4	<ul style="list-style-type: none">• 02.2023-12.2023/Sky-PepsiCo-Workday/Grafana Consultant (Sub-contractor of Grafana)• 09.2023-Now/ SunExpress (Joint venture of Lufthansa & Turkish Airlines) / Observability & Monitoring Consultant Architect
Working experience with Azure and Azure Arc	4	<ul style="list-style-type: none">• 02.2023-12.2023/Sky-PepsiCo-Workday/Grafana Consultant (Sub-contractor of Grafana)

Sidekick Network GmbH & Co. KG

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		<ul style="list-style-type: none">09.2023-Now/ SunExpress (Joint venture of Lufthansa & Turkish Airlines) / Observability & Monitoring Consultant Architect
Business fluent English language skills (written and spoken)		I have been living in the UK since March 2019 and working through my limited company on Observability & Monitoring area.

Skills required / Nice-to-have	Years of experience	Experience in project: period/client/position (only bullet points)
Prometheus programming skills	4	<ul style="list-style-type: none">01.2020-12.2022/IKEA Global/ Monitoring & Observability Engineer02.2023-12.2023/Sky-PepsiCo-Workday/Grafana Consultant
MS Dynamics certification	0	
German language skills		A1 Level

Celal OZHALAC

Profile

#Observability #Monitoring #AIOps
#Grafana #Prometheus #Zipkin #Jaeger #Loki #ELK
#AppDynamics #Dynatrace #NewRelic #Splunk #Datadog
#Azure #GCP #Kubernetes #Docker #Microservices #Serverless
#ApplicationPerformanceManagement
#Opentelemetry -> #Collector #Receiver #Processor #Instrumentation
#Logs #Traces #Metrics
#Splunk Observability Cloud (APM-Infrastructure-RUM)

Experience

OZ IT Consultancy, London, ozitconsultancy.com

Observability & Monitoring Architect, Managing Director (Self-Employed)
Mar'2019 - Present

Contract Projects:

- **Vodafone UK** (Newbury, United Kingdom) / 2019-2020
Application Performance Monitoring Architect
- AppDynamics APM, DB Monitoring and RUM Installation, Training, Planning and Deployment of Enterprise Stack of Vodafone UK
- **IKEA Global** (Malmo, Sweden) – Remote / 2020-2022
Observability & Operational Intelligence Architect
- Single technical point of contact of Splunk Observability (SignalFx) PoC
- Onboarding of 30+ teams on Splunk Observability
- Observability Pipeline with OpenTelemetry, Application Performance Monitoring
- OpenTelemetry (Log, Trace, Metrics), Instrumentation, Splunk Observability Cloud, Grafana & Prometheus, AppDynamics
- **SunExpress Airlines (Joint Venture of Lufthansa & Turkish Airline)** – Remote / 2023
Observability & APM tools Selection / POC Lead
- Candidate Tools: Dynatrace and New Relic, Datadog
- Requirement engineering of the POC

- Scorecard and POC use-case creation
- Collaboration and leading the technical side of the tool selection process
- **Grafana, Professional Services Partner (Sub-Contractor)** (London, United Kingdom) – Remote / 2023
Observability Architect – End-Clients: SKY, Workday, PepsiCo
 - Configuration, and implementation of Grafana Dashboards, Data source, Alerts
 - Integration of Azure Monitor, AWS CloudWatch, GCP
 - Configuration alerts, dashboards and other Grafana components with Terraform
 - Grafonnet support and development
 - Enterprise-level data standards and tagging
- **Top 100 Fastest Growing British IT Company** (London, United Kingdom) – Hybrid / 2021-2023
Senior Observability Architect
 End-Clients: Global Insurance Companies
 - Analysing and visualisation of Current Monitoring/Observability Architecture and designing Future Monitoring/Observability Architecture
 - Maturity Assessment of Observability tools; Datadog, New Relic, Splunk, Datadog, SumoLogic, Riverbed, Nagios, Dynatrace, AppDynamics, Moogsoft, Pagerduty
 - Creating Observability and Monitoring Strategy and its roadmaps
- **Cyber Security Unicorn** (Tel-Aviv, Israel) – Remote / 2021-2023
Senior Architect & Product Owner of Observability
 - Designing the Observability & OpenTelemetry strategy, Enablement documentation
 - K8S & Azure Monitor monitoring with Grafana & Prometheus
 - Collaboration and workshops with Dev and Ops teams
 - The architectural design of the telemetry data (traces, logs, metrics)
 - Instrumentation of Python and Java Applications (Manual & Auto Instrumentation)
 - Grafana, Prometheus, Jaeger, AWS, Azure, Kubernetes
- **Leading UK Insurance Company 2022-2023**
Observability & Monitoring / AppDynamics Expert
 - RUM installation configurations and optimisation
 - AppDynamics agent installations (Java, .Net, Machine, Network, Database)
 - Custom extension design and monitoring
 - Dashboard, alerts, health rules
 - Integration with ServiceNow, MS Teams, Pager Duty

Responsibilities:

- Instrumentation of serverless application with OpenTelemetry (AWS Lambda, Azure Functions, GCP Cloud Functions)
- Building an Enterprise scale Observability Pipeline with OpenTelemetry Collector Contrib

- Creating a CI/CD Pipeline of OpenTelemetry Collector Contrib in Github Actions (Grafana, Zipkin, GCP, Github, Docker, K8S, Splunk)
- Configuration, Implementation and Best Practices of Grafana, Prometheus, Dynatrace, AppDynamics, New Relic, Datadog and Splunk Observability
- SLI, SLO SLA creation via observability tools
- AppDynamics Consultant; SaaS, On-Premises, configuration, upgrade, dashboarding, training, instrumentation of all the features of AppDynamics (End-User Monitoring, Java & .Net Agent, DB Monitoring, Network Monitoring, Analytics, BIQ)
- Application Performance Monitoring & Tuning, Agent installations
- Integration between tools such as (Azure Monitor, AWS Cloud Watch, GCP Stackdriver vs. Grafana, Dynatrace, AppDynamics and Datadog)
- Installation & Configuration of Splunk Observability (SignalFx) (OpenTelemetry, GCP, Kubernetes, Azure)
- Managing and planning the APM/Observability onboarding process of the teams on the enterprise scale
- Enabling APM/Observability skills of the teams to solve their daily struggles

Onotio Teknoloji (Partner of Cisco AppDynamics & Harness), Istanbul, onotio.com

Enterprise APM Architect | AppDynamics Expert | Post & Pre-Sales

Aug'2015 - Mar'2019

Responsibilities:

- Leading technical sides of Pre-Sales and After-Sales processes
- Application Performance & Continuous Deployment consultancy.
- Demonstrating how a product meets a client's needs.
- Identifying the customer's current and future pains and making them POC use cases.
- Delivering this POC use cases with the features of the products which are stronger than the features of other competitors
- Preparing and presenting Demos to technical team members and managers
- Delivering presentations and demos to decision makers (CIO, CTO, IT Directors, and Managers)
- Involving workshops/training/troubleshooting sessions
- Conveying solutions benefits both business and technical audiences.

Achievements:

- More than 80 POVs with unique enterprises
- Pre-Sales & Post-Sales (Installation, configuration, customization and user trainings) for: Vodafone Turkey, Daimler Financial, Koç Holding (Forbes 94th), Adidas, Ford OTOSAN, n11.com (one of the biggest e-commerce in Turkey), HalkBank (5th biggest Bank in Turkey), Ergo Insurance, MetLife, Pladis (Godiva Chocolatier, United Biscuits, Ülker)

Ericsson, R&D Center, Istanbul, ericsson.com

System Analyst

Nov'2014 – Aug'2015

Responsibilities:

- Single point of contact in Vodafone CRM Project as an analyst of Fixed IT Solution Management
- Test, Development, Operation and Analysis management
- Transforming functional analysis into the technical analysis which comes from product delivery
- Optimization of current processes with co-operation of related department.
- API and Webservice design between CRM & Billing & Charging Applications
- Integration designing of Vodafone Fixed CRM System
- Involving workshops/trainings/presentations.

Achievements:

Leading and designing technical analyses of the Vodafone One Net Express Project which is the first in the Turkish market. Leading and designing technical analyses of customer win-back flows for Vodafone.

Ericsson, R&D Center, Istanbul, ericsson.com

Software Developer

Jan'2013 – Nov'2014

Responsibilities:

- Member of the software development team on Emptor Telco for Vodafone Net.
- Development of CRM System using C# .Net, T-SQL, JavaScript.
- Deployment & Release Management for Emptor Telco.
- Within the needs of the customer, creating and contemplating new process flows.
- Determining problems of production systems and analysis of problem via predefined methods.
- Transition consultancy for Data Warehouse Project.

Achievements:

Code development and 3rd-level developer support of Vodafone Fixed IT Project on ADSL & Fiber CRM flows.

Qualifications

Key Competencies and Skills

Technical Skills

- Application Performance Monitoring & Tuning
- OpenTelemetry (Instrumentation, Receivers, Processors, Exporters)
- Continuous Deployment & Continuous Verification

- Cisco AppDynamics, New Relic, Dynatrace and Datadog
- Grafana, Mimir, Tempo, Loki, Prometheus
- Splunk Observability Cloud (SignalFx)
- Splunk & Catchpoint
- GCP & Azure & AWS
- C# .Net & Java & SQL
- Linux & Windows & K8S & Docker & Serverless
- JavaScript, Github, VS Code, Docker, Terraform

Personal

- Strong written and verbal communication skills.
- Approaching challenges with confidence.
- Naturally strong desire to get results.
- Open to new ideas and procedures.
- Ability to apply the latest and tested best practices
- Able to create strategies and roadmaps

Academic Background

Yıldız Technical University (Istanbul) - Mathematical Engineering
İzmir Anatolian High School - Science Division

Sep'2009 – Jan'2013
Sep'2004 – Jun'2008

Certifications

Accredited Engineer, **AppDynamics**

Certified Expert, **AppDynamics**

Sales Engineer Masters Training, **Cisco AppDynamics**

SignalFx Fundamentals Series, **Splunk SignalFx**

Infrastructure Monitoring Using SignalFx, **Splunk SignalFx**

Automation Using the SignalFx API, **Splunk SignalFx**

Using Splunk APM to Monitor Microservices-based Applications, **Splunk SignalFx**

Advanced Monitoring of Microservices Applications Using Splunk APM, **Splunk SignalFx**

Management Information Systems, **Galatasaray University, Istanbul Institute (66 hours)**

OOP Principles & Design Patterns, **BT Akademi (36 hours)**