

Role/Skills Compared to Requirements

Skills Required	Years of experience	Client/Position/Period
Degree in Business Informatics, Finance, IT Management, Controlling, or a related field	4 years	<ul style="list-style-type: none"> Middle East Technical University - B.Sc. in Chemical Engineering Ludwigshafen University of Applied Sciences - MBA in International Management Consulting
Experience in IT Controlling, Financial Controlling, IT Governance, or IT Finance	12+ years	<ul style="list-style-type: none"> 05/2024 - 01/2025 Solvd GmbH (Allianz SE) - Senior IT Governance Manager (interim) 07/2021 - 01/2023 Visa - Manager - Corporate IT Post-Acquisition Integration (interim) 12/2012 - 12/2014 Akbank AG - Head of IT / Outsourcing Officer
Understanding of IT cost structures, budgeting, forecasting, and financial planning	12+ years	
Knowledge of KPIs and performance measurement in IT environments	12+ years	
Ability to develop process documentation and IT cost models	20+ years	<ul style="list-style-type: none"> 05/2024 - 01/2025 Solvd GmbH (Allianz SE) - Senior IT Governance Manager (interim) 12/2023 - 04/2024 Deutsche Bank AG - Data Steward, AFC Transaction Filtering (interim) 07/2021 - 01/2023 Visa - Manager - Corporate IT Post-Acquisition Integration (interim)
Strong data analysis and reporting skills (Excel, Power BI, or similar tools)	20+ years	
Fluent in English (written and spoken)	Yes	30+ years
Nice to Have		
Familiarity with ERP systems (e.g., SAP, Oracle) or financial reporting tools	10+ years	<ul style="list-style-type: none"> 09/2015 - 11/2017 Deutsche Bank AG - Vendor Manager (interim) 12/2012 - 12/2014 Akbank AG - Head of IT / Outsourcing Officer 04/2008 - 09/2010 Oracle Financial Services Software b.v. - Project Manager
Experience with IT service management (ITSM) frameworks like ITIL	20+ years	<ul style="list-style-type: none"> 05/2024 - 01/2025 Solvd GmbH (Allianz SE) - Senior IT Governance Manager (interim) 12/2023 - 04/2024 Deutsche Bank AG - Data Steward, AFC Transaction Filtering (interim) 07/2021 - 01/2023 Visa - Manager - Corporate IT Post-Acquisition Integration (interim)
German skills	Yes	20+ years

Sinan Bilginer

ABOUT ME

With over two decades of experience in IT, consulting, and management, I have successfully led transformative projects for prestigious clients, including Allianz, AXA, Deutsche Börse, Visa, and nine major banks.

My career spans more than 25 successful projects across eight countries, with a focus on software development and testing, packaged software implementation, digital transformation, system integration, IT service management, IT security, IT procurement, regulatory compliance, audit, and outsourcing.

Recognized for my pragmatic leadership style, I thrive in dynamic environments, consistently delivering optimal outcomes. My hands-on approach and ability to effectively execute mission-critical initiatives have earned me a reputation for driving operational excellence and fostering strategic agility.

EXPERIENCE

Solvd GmbH (Allianz SE) 05/2024 - present Munich, Madrid/ES	Senior IT Governance Manager (interim)
Deutsche Bank AG 12/2023 - 04/2024 Frankfurt am Main	Data Steward, AFC Transaction Filtering (interim)
Visa 07/2021 - 01/2023 Munich	Manager - Corporate IT Post-Acquisition Integration (interim)
Deutsche Bank AG 01/2021 - 05/2021 Eschborn	Vendor Manager (interim)
Deutsche Bank AG 01/2018 - 04/2019 Frankfurt am Main	IT Change Manager / Lead Business Analyst (interim)
Deutsche Bank AG 09/2015 - 11/2017 Eschborn	Vendor Manager (interim)
Akbank AG 12/2012 - 12/2014 Frankfurt am Main	Head of IT / Outsourcing Officer
Sybase GmbH, an SAP Company 10/2010 - 12/2012 Raunheim	Senior Project Manager
Oracle Financial Services Software b.v. 04/2008 - 09/2010 Frankfurt am Main	Project Manager
Accenture GmbH 02/2001 - 03/2008 Kronberg im Taunus	Consultant
Middle East Technical University 09/2000 - 01/2001 Ankara/TR	Research Assistant
İşNet A.Ş. 04/1999 - 08/2000 Ankara/TR	Customer Advisor

EDUCATION

10/2006 - 02/2010	MBA in International Management Consulting	Ludwigshafen am Rhein
	Ludwigshafen University of Applied Sciences	
09/1995 - 01/2000	B.Sc. in Chemical Engineering	Ankara/TR
	Middle East Technical University	

05/2024 - present	Senior IT Governance Manager (interim)	Munich, Madrid/ES
Solv'd GmbH (Allianz SE)		
Project: DORA Compliance (Ensuring DORA compliance for Solv'd GmbH (a fully owned subsidiary of Allianz SE) which controls 3 portfolio companies that operate in multiple countries)		
<ul style="list-style-type: none"> - Initiated and structured the implementation of the Digital Operational Resilience Act (DORA) for Solv'd GmbH and its three portfolio companies specializing in automotive claim management software and services. - Enhanced "DORA Gap Analysis" templates provided by the Allianz corporate headquarters, significantly improving usability and efficiency while incorporating an ISO 27001 comparison dimension. - Led kick-off sessions to introduce DORA and gap analysis tasks to the portfolio companies, fostering a smooth transition and understanding of the new compliance requirements. - Created requirement documents to clarify and combine DORA and Allianz corporate IT policies on change management, CMDB, network management, and backup/restore operations. - Conducted the DORA Gap Analysis for Solv'd GmbH, for the IT governance relevant requirements. - Provided additional expertise to the Solv'd's IT Governance team, ensuring alignment of yearly Corporate IT Assessments with the newly initiated DORA project. - Worked on the adaptation of Allianz corporate IT governance and risk management framework for Solv'd. 		
12/2023 - 04/2024	Data Steward, AFC Transaction Filtering (interim)	Frankfurt am Main
Deutsche Bank AG		
Project: Data Steward Transition (Taking over the Data Steward role for the Anti-Financial Crime's (AFC) Transaction Filtering business unit from the prior owner and establishing continuity on various topics)		
<ul style="list-style-type: none"> - To address a regulatory audit finding, conducted a global data lineage analysis for each countries' payment system flows in relation to their interfaces to the main transaction filtering system and follow up the gaps with the respective business domains and architecture teams. - Utilized Common & Enterprise Data Modelling (CDM/EDM) techniques to streamline data lineage analysis and improve data consistency across global payment system flows. - Took over the further processing of documented transaction filtering related data gaps, both in governance and operative compliance topics. - Managed the classification and progression of productive data quality issues in the areas of transaction filtering and prepared the monthly steering committee updates. 		
07/2021 - 01/2023	Manager - Corporate IT Post-Acquisition Integration (interim)	Munich
Visa		
Project: Post-Acquisition IT Integration of Payworks (Project to complete the IT integration of Payworks GmbH (a Munich based FinTech start-up on payment gateway technology) following its acquisition by Visa)		
<ul style="list-style-type: none"> - Worked at the Cybersource Card Present unit's PMO organization to support the resolution of post-acquisition integration related issues of Payworks: <ul style="list-style-type: none"> o Aligning Payworks' existing software assets with Visa's technology portfolio and standards. o To close the IT compliance gaps in relation to Visa Corporate IT policies, established knowledge-management on existing hardware/software/process issues and following up the resolution actions with Visa Corporate IT organization in England and US. o As part of measures to strengthen the IT Security Operations Center (SOC), coordinated the resolution of IT security findings belonging to the whole Cybersource Card Present organization (coming from 8 source systems) on a daily basis. Implemented a customized daily report that pulls data from multiple Tableau and QlikView reports, to enable consistent and accurate tracking of the security findings. - Acted as PMO Program Lead for the Future of the Platform program which contained 9 projects organized using Scaled Agile Framework (SAFe). The program's aim was to improve DevOps practices for the technical teams as well as to complete the migration of various infrastructure components to Visa's own data centers and to its cloud service providers. 		
01/2021 - 05/2021	Vendor Manager (interim)	Eschborn
Deutsche Bank AG		
Project: Postbank Systems Carve-Out (Transition and transformation of Postbank Systems AG (PBS), a former bank subsidiary, following its acquisition by Tata Consultancy Services in December 2020)		
<ul style="list-style-type: none"> - Worked as a Vendor Manager to launch and structure the program workstream to review and optimize the third-party (vendor) pass-through contracts of PBS, which had a total annual volume of ~90 million Euro. - Assisted in the analysis and approval process of due invoices belonging to the pass-through contracts. 		
01/2018 - 04/2019	IT Change Manager / Lead Business Analyst (interim)	Frankfurt am Main
Deutsche Bank AG		

Project: **Change Management for HotScan Case Management** (As part of a major global transformation program in the Anti-Financial Crime unit to address US (OFAC) regulatory compliance issues, managing changes for a private-cloud application called HotScan Case Management (HCM))

- Prepared and managed the lifecycle of 11 complex Change Requests (CRs) from requirements gathering till go-live for HCM. HCM was serving 50+ countries, used by 2nd and 3rd Line of Defense to review/decide/report on about 1 million transactions/year, which were marked as a "hit" against the current sanctions or anti-money laundering lists.
- The CRs (which were prepared in accordance with bank's own ITIL processes) have been on a wide range of topics including enabling the global consistency of decision-making process (despite deviating local regulations), major improvements to the management information reporting including improved field level mappings of SWIFT and SEPA transactions, user rights enhancements and other functional and non-functional improvements on usability and system performance.
- The preparation of Change Requests necessitated a thorough understanding and alignment with the Enterprise Data Model of the AFC organization.
- Aligned and worked with the global AFC and Global Messaging Operations business units, their IT organization and the software vendor for the lengthy preparation and bank-internal testing phases of the CRs.
- Formed a governance structure and processed the backlog of several hundred active/inactive CRs in JIRA.
- Supported the transition of the AFC IT organization from traditional project management to agile, utilizing Scaled Agile Framework (SAFe); in this context acted as Epic Owner for numerous topics.

Significant achievements:

- Generated a 7-digit Euro cost saving due to the consolidation and refinement of CRs.
- Successfully addressed the relevant US (OFAC) regulatory audit findings with the go-live of the CRs.

09/2015 - 11/2017 **Vendor Manager (interim)**

Eschborn

Deutsche Bank AG

Project: **ECB Contract Remediation** (A joint-project between Global Procurement and Chief Information Security Office (CISO) business units to close a serious audit finding of European Central Bank (ECB) in third-party risk area)

- Coordinated the contract changes of 1000 global high-risk vendor services (selected based on their risk profile), to ensure their compliance mainly to bank's newest IT security control framework based on ISO 27001 and to some other MaRisk-Outsourcing, BAIT and GDPR related regulations, due to a European Central Bank audit finding.
- Defined a Common Data Model during the first phase of the project to analyze, categorize and process the changes to the selected contract landscape and constructed a database.
- Aligned the relevant business and procurement contacts for each contract, single-handedly drafted the contract changes and got the appropriate legal approvals, initiated the change on the vendor side and coordinated the rest negotiations till the contract changes were executed and the remaining gaps were risk-accepted.
- Supported the resolution of gaps between the IT security control frameworks of the vendors' and the bank.
- The contract and vendor risk management tool landscape were based on SAP Ariba.
- Established a feedback-channel to correct wrong/missing data at the golden sources of the bank.

Significant achievements:

- On time, according to planned scope and under-budget (mainly due to the reduced cost for external law firms and translation agencies, as most of their planned work could be insourced) completion of the project, despite the complexity of geographical spread and significant number of stakeholders with different interests.
- Successful closure of the European Central Bank audit finding.

12/2012 - 12/2014 **Head of IT / Outsourcing Officer**

Frankfurt am Main

Akbank AG

- Reporting to the CEO, managed the IT department with 5 direct reports and 25 IT vendors (of which 10 critical).
- Acted as a single point of contact for German and Turkish banking regulatory bodies, Akbank T.A.Ş. (parent company in Turkey) and Akbank AG internal audit departments and directed the follow-up activities to ensure MaRisk/BAIT compliance.
- As Outsourcing Officer, supervised the selection, control and relationship management for all (IT and non-IT) vendors of the bank.
- Responsibilities included maintenance of a small onsite data center and local end-user infrastructure, Identity and Access Management as well as IT Service Management (as per ITIL guidelines) for all software applications and telephony/printer landscape, maintaining the CMDB, license management for all banking and end-user applications, executing IT Security controls, operative and strategic IT Procurement with relevant contract management activities, Business Continuity Management including the management of distant emergency workspaces and execution of continuity tests, acting as a sparring partner to the board other departments in all operational IT matters and side business projects (e.g. EMIR, FATCA).

- Conducted a new Data Leakage Prevention (DLP) system selection.
- Selected a new vendor for the Network Vulnerability Management and coordinated the implementation.
- Directed a lengthy vendor selection process for the new online/mobile banking platform.
- Selected a new external print provider and coordinated the updates to the customer communication content.
- Enhanced the Anti-Money Laundering systems, utilizing NICE Actimize (expanding the suspicious activity monitoring coverage, introducing a new name list vendor, implementation of a new roles/rights concept).
- Directed the make-or-buy analysis for the digitalization of the credit department's complete workflow; created the customized JIRA based solution architecture and initiated the in-house implementation project.
- Initiated and directed the SEPA Implementation project till successful completion. Major tasks were software/vendor selection and the testing of the customized solution at bank's premises.
- Coordinated the Windows XP to 7/8 upgrade.

Significant achievements:

- Stabilized the IT Organization regarding the team, major systems and the main vendors as a continuation of the post-merger activities of the bank (Akbank Netherlands had merged into Akbank AG in mid-2012).
- Did major improvements to the operational processes and relevant documentation for business continuity, data center, desktop infrastructure, core banking platform and related management information systems.

10/2010 - 12/2012 **Senior Project Manager**
Sybase GmbH, an SAP Company

Raunheim

10/2010 - 12/2012 **Project Manager**
 Client: **Alfa Bank/VimpelCom**

Raunheim, Moscow/RU, Bangalore/IN

Project: **Beeline Card** (VimpelCom's strategic united mobile commerce (B2C) project where Beeline Card co-brand product is implemented and launched Russia wide together with Alfa Bank. The card issuing product was aimed for the retail customers that they could request a virtual and/or plastic credit card from their prepaid/postpaid mobiles during shopping and the card was issued immediately for their instant use.)

Team size: 20 (local Sybase team in Germany + Sybase performance test team in U.S.A. + 2 Sybase subcontractor teams in Germany and India)

- Coordinated two Sybase subcontractor firms in Germany and India for design, development and testing of the quite complicated software requirements including PCI DSS compliance based on Sybase Mobiliser Platform.
- Managed all aspects of the Sybase involvement in the complex System Integration, Security and Performance Tests that were executed by the partner system integrator firm in Russia, spread over multiple environments.
- Coordinated the support effort for the VimpelCom's own User Acceptance Tests that were run in their premises.
- Successfully assisted the productive launch of the system Russia wide.

10/2010 - 08/2011 **Project Manager**
 Client: **Citibank**

Raunheim, Dublin/IE, Warsaw/PL

Project: **Cash 2 Mobile - Pilot** (Pilot project for bank's mobile payment initiative in the B2B consumer goods sector)

Team size: 6 (local Sybase team 3, Sybase development team in U.S.A. 3)

- Led project till successful launch in Poland and acceptance of the pilot mobile payment product by Citibank on a global scale, as well as giving service management oversight to the productive system post launch.
- Supported the set-up and coordinated the execution of System Integration and User Acceptance Tests at two different client locations.
- Coordinated release management and packaging activities with the client.
- Managed the Citi Data Center - Sybase Hub setup for the SMS messaging subcomponent.
- Coordinated the Sybase activities associated with the bank's handover of the Sybase Mobiliser Platform to their global production support team.

04/2008 - 09/2010 **Project Manager**
Oracle Financial Services Software b.v.

Frankfurt am Main

05/2010 - 09/2010 **Project Manager**
 Client: **Bank of Scotland (Lloyds Banking Group)**

Berlin, Bangalore/IN, Tokyo/JP

Project: **Japan Rollout** (Bank's initiative to enter the Japanese market via opening an internet bank based on Oracle FLEXCUBE Core Banking and Direct Banking applications)

Team size: 8 (onsite 2, offshore 6)

- Prepared the Statement of Work and the supporting contractual agreements together with the sales team.
- Initiated the project, set up the onsite and the offshore teams, agreed and baselined the project plan.
- Created the finalized test strategy approach with the bank managers.
- Coordinated the offshore software development as well as onsite parametrization and Early Functional Tests.

- Planned the User Acceptance Test (UAT) with the client and conducted a handover phase in India to the offshore project manager from Oracle pre UAT start.

10/2009 - 04/2010 **Business Analyst / Solution Architect**

Cologne, Brussels/BE

Client: **AXA Bank Germany**

Project: **Internet Bank Implementation for Germany** (Bank's initiative to open first an internet bank and then to migrate their existing bank to Oracle FLEXCUBE Core Banking and Direct Banking platform)

Team size: 3 (onsite 2, offshore 1)

- Coordinated the startup and scoping related activities and designed the future solution architecture for the project to implement an internet bank for Germany.
- Initiated the project via coordinating the client, the system integrator and Oracle project teams.
- Coordinated the activities for the project scoping and business requirements capturing at both project locations via interviewing all relevant client members and conducting product walk-through sessions.
- Did project planning for the implementation project together with the system integrator managers.
- Directed the solution architecture design activities and prepared the final official deliverable package addressed to client's executive team.

06/2009 - 10/2009 **Project Manager**

Berlin

Client: **Bank of Scotland (Lloyds Banking Group)**

Project: **Term Deposits Introduction** (Introducing Fixed Term Deposits functionality into the bank's German banking platform)

Team size: 11 (onsite 8, offshore 3)

- Led the project from the initiation phase till successful go-live.
- Agreed the contractual changes and the project plan with the client.
- Coordinated the requirements gathering and documentation phase which involved the client, the data center (Finanz Informatik Technologie Service), onsite and offshore Oracle resources.
- Monitored offshore development and coordinated onsite preparation activities for User Acceptance Tests.
- Managed User and Operational Acceptance Tests as well as the successful release to production.

10/2008 - 06/2009 **Project Manager**

Berlin

Client: **Bank of Scotland (Lloyds Banking Group)**

Project: **Bank of Scotland - Netherlands** (Bank's initiative to enter the Netherlands market via opening an internet bank based on Oracle FLEXCUBE Core Banking and Direct Banking applications)

Team size: 21 (onsite 10, offshore 11)

- Led the project from initiation till successful go-live (as bankofscotland.nl) on a tight total timeline of 8 months.
- Took part in the contract negotiations and initiated the project, set up the onsite Oracle project team.
- Did estimations and project planning involving both traditional (for the core banking) and agile (for the internet banking) delivery methods; the project involved the onsite implementation team, 2 offshore (India) development groups, onsite client team and the data center/hosting provider (Finanz Informatik Technologie Service).
- Coordinated a time-critical requirements gathering phase.
- Planned and agreed on the overall solution architecture for all external interfaces including regulatory reporting, anti-money laundering, accounting systems at the bank's headquarters and the print provider.
- Finalized the overall test strategy along with client and data center test managers and actively supported the execution of Integration, Security, Performance and User Acceptance Testing.
- Interacted daily with the client and the data center company project managers throughout the project.
- Monitored and reported the progress to stakeholders till project closure.

05/2008 - 10/2008 **Test / IT Service Manager**

Frankfurt am Main, Munich, Berlin

Client: **Bank of Scotland / Lloyds Banking Group**

Project: **Bank of Scotland - Germany** (Bank's initiative to enter the German market via opening an internet bank based on Oracle FLEXCUBE Core Banking and Direct Banking applications)

Team size: 14 (onsite 9, offshore 5)

- Established working rules and deescalated the relationship between Oracle, the bank, and the German data center (Finanz Informatik Technologie Service) firms, which have not worked together before.
- Coordinated the planning and proper execution of the complex test phases (Integration, Security, Performance, Breakpoint and User Acceptance Testing) in 3 project locations, together with several test managers from the bank and the data center, till successful launch of the bank as bankofscotland.de.
- Supported the execution of external IT Security Certification/Test of the whole system.
- Implemented the license management based on usage monitoring.
- Supported the setting up of Business Continuity Management processes.
- Interacted with the offshore technical experts to resolve several issues encountered in the testing phases.

<ul style="list-style-type: none"> - In the later stages of the project and at the post-launch period took the coordination of the Service Management as part of the transition to the support phase. - Worked on the implementation of the ITIL based productive Incident, Change and Release Management procedures together with the counterpart service managers. 		
02/2001 - 03/2008 Accenture GmbH	Consultant	Kronberg im Taunus
05/2007 - 03/2008 Sulzbach Client: NAVTEQ Project: NAVTEQ Connected Services (NCS) Release 2 (Program to provide locations-based services and telematics services to B2B and B2C customers)	Technical Testing Lead	
Team size: 4 <ul style="list-style-type: none"> - Led the technical testing team where several locations-based and telematics services were being introduced. - Coordinated the technical (Performance and Operation Readiness) test teams for the whole Release 2. - Coordination effort included the following tasks: Test planning, selection of the test management software, setting up the test environments (established in NAVTEQ's Chicago office), test conditions and scripts preparation, test execution and reporting. - Acted as the counterpart to the client's Test Coordinator. 		
10/2006 - 05/2007 Client: Deutsche Börse (Frankfurt Stock Exchange) Project: Central Counterparty for Equities (CCP) Release 3.2 Acceptance (Integrating UK Products of Eurex into CCP)	Project Lead	Frankfurt am Main
Team size: 10 (in Germany and England) <ul style="list-style-type: none"> - Directed the Acceptance (Test) Project for the CCP 3.2 Release where processing of Eurex deliveries resulting from UK products are integrated into the existing CCP platform. - Coordinated the creation of the acceptance test approach in coordination with various business departments. - Planned 3 complicated test phases spread over 6 months which are having different test content and to be executed on different technical environments consecutively. - Coordinated the end-to-end test execution, covering 12 systems connected to the CCP core platform, involving Germany and England as main locations. - Represented the project status in weekly Issue, SIR and Status meetings. 		
06/2006 - 10/2006 Client: Bank Austria Creditanstalt Leasing Project: LEON - Frontend (The project to replace the entire legacy application landscape of the bank)	Project Lead	Vienna/AT
Team size: 6 (Accenture + client + subcontractor). <ul style="list-style-type: none"> - Coordinated the development activities for the subproject "Frontend" where a new J2EE based front-office-tool for the bank's sales force was introduced. The tool was developed by a subcontractor, which had onsite and offshore resources. - Did estimations and detailed project plan for the development activities. - Acted as an interface between the related functional and technical teams of the client and the subcontractor. - Coordinated and monitored the technical design and the implementation. 		
02/2006 - 05/2006 Client: Dresdner Bank Project: Credit Data Store - Basel II & US GAAP (The bank's program for adapting the Basel II and US GAAP standards)	Business Analyst	Frankfurt am Main
<ul style="list-style-type: none"> - Worked on process improvements for the Requirements Gathering & Analysis Team and initiated the implementation of an IT Governance model. - Analyzed the existing process flow of the Requirements Gathering Team and produced optimization and improvement strategies. - Created "As-Is" and "To-Be" checklists, process descriptions and flows. - Coordinated the IT Governance software selection effort by defining selection matrixes and organizing briefing sessions with the possible vendors and the bank's senior management. 		
01/2006 - 02/2006 Client: Hellmann Logistics Project: DigiDispo Architecture Review (DigiDispo is a custom-built application to do the digital disposition of the dispatchments / pickups)	IT Due Diligence Reviewer	Osnabrück
<ul style="list-style-type: none"> - Conducted a technical due diligence review for the DigiDispo application. 		

- Interviewed key client personnel from various departments.
- Did analysis on the current situation, considering the AS/400 based host system, the handheld devices that are used for scanning and data transfer, the communication servers and the WLAN/GPRS/internet network infrastructure.
- Did benchmarking for other possible handheld devices of different vendors.
- Wrote the review document and presented the results to the CIO of the client.

09/2005 - 01/2006 **Business Analyst**

Munich

Client: **Allianz Global Risks (AGR)**

Project: **MicroLeap** (The application to integrate an end-to-end underwriting process for the worldwide property business of AGR)

- Worked on various design documents for the successful completion of the RFP package together with a mixed team of client and Accenture personnel.
- Worked on the functional design for the Workflow Management System, which would then be used not only by the underwriting area but also for other modules that will be incorporated later.
- Created functional designs for "Historization" and "Roles & Access Rights" concepts.

11/2004 - 09/2005 **Technical Project Lead**

Cologne, Prague/CZ, Port Louis/MU

Client: **Johnson Controls**

Project: **Genesis - Approval Tool** (Genesis was a 7-year business process outsourcing deal for Johnson Controls, which is a global automotive and industrial solutions supplier, covering transactional finance and accounting processes across 15 European countries and South Africa)

Team size: 5

- Led a team for the development of a custom build workflow application ("Approval Tool"), which is used to manage invoice approvals in the area of accounts payables. The application was built on Microsoft .NET technology having ~1000 users, handling ~4000 new invoices per day and used by 80 plants across Europe, serving the approvers, managers, plant controllers as well as clerks and administrators in Shared Service Centers in Prague and Port Luis. The initiation for the whole workflow was the routing of all invoices of the plants to the Service Centers where they get scanned.
- Worked with client functional experts to incorporate the functional input.
- Developed the technical architecture and database design for the application.
- Designed and developed a complex batch algorithm to dynamically distribute the invoices to the clerks.
- Managed and tracked progress of the application development in a very dynamic environment with frequent change requests from the client.
- Developed rollout approach including conversion from previous environment.
- Coordinated the selection process of an offshore firm for the application maintenance.

09/2004 - 11/2004 **Coordinator for Project Setup / Technical Architect**

Frankfurt am Main

Client: **DekaBank**

Project: **Konditionenmodell Release 2** (Enhancing the scope of Konditionenmodell application)

- Coordinated the work planning and setup phase of the new release (addition of campaign handling) for the Konditionenmodell application.
- Made feasibility studies to change requests that form the content of Release 2 with a client team.
- Did the detailed project plan for the implementation team.
- Extended the technical design of the application based on the agreed new functional requirements.

01/2004 - 09/2004 **Member of Development Team**

Frankfurt am Main

Client: **DekaBank**

Project: **DekaNet** (The program where DekaBank restructures and enhances its B2B capabilities)

- Worked in various sub-projects for DekaNet as a developer using J2EE technologies, on applications which communicate with the Host system of the bank and other connected databases.
- As part of the improvements on bank's Business Continuity Management Systems, did technical design and implementation of the "Emergency Services" application to replace the functionality of DekaNet trading application in cases of downtimes.
- Implemented several SOA based DekaNet business services.
- Did work planning and implementation for components of the DekaNet Trading Prototype in a team of 4.

08/2003 - 01/2004 **Technical Architect / Development Team Lead**

Frankfurt am Main

Client: **DekaBank**

Project: **Konditionenmodell** (Implementation of a rule engine for pricing and compensation of investment funds)

Team size: 5

<ul style="list-style-type: none"> - Led a mixed team of Accenture and client employees to develop a new J2EE based rule engine called "Konditionenmodell", to simplify and enhance the manual pricing/compensation procedures the bank had been using till that date in the Host environment. - Prepared the Technical Design (involving execution architecture and the database design) for the application which had interrelated layers of rules, groupings and combinations/exceptions for pricing and campaigns. - Coordinated work among the development team (client and Accenture). - Designed and implemented a very complicated batch job for data extraction from the web application into the bank's Host system. - Supported the execution of User Acceptance Tests. - Coordinated the successful rollout phase to the production system. 	
<p>10/2002 - 08/2003 Product Owner / Development Team Lead Frankfurt am Main</p> <p>Client: Accenture Financial Services Delivery Center</p> <p>Project: PMO@Internet (A custom-built Project Management and Reporting solution that has been developed in the Accenture Financial Services Delivery Center)</p> <p>Team size: 4</p>	
<ul style="list-style-type: none"> - Worked as a Product Owner and Development Team Lead on several consequent releases of the application. - PMO@Internet was a web application for project management and reporting, built on .NET (C#) technology, involving complicated stored procedures. The integrated reporting part is based on Crystal Reports. Its functional modules were Risk, Issue, Software Investigation Request, Change Request Management, Deliverables, Milestone and Time Tracking via Microsoft Enterprise Project Management and Project Central, and Status Reporting for the mentioned areas. - Full hands-on coordination and leading the development team for the design, development, and the documentation of the application throughout the project. - Maintained the locally hosted DBMS (SQL Server 2000) for various company internal clients that are using the PMO@Internet, as well as for the development team. - Significant contribution to the transformation of the application as a standard asset in the "Accenture Delivery Tools" global repository, which was accessible to all employees. 	
<p>11/2001 - 10/2002 Member of Test / Build / Design Teams Frankfurt am Main</p> <p>Client: Deutsche Börse (Frankfurt Stock Exchange)</p> <p>Project: Central Counterparty for Equities (CCP) Rel. 1.0 (Expansion of the central counterparty services of Deutsche Börse to equities)</p>	
<p>05/2002 - 10/2002 Member of Product Test Team</p> <ul style="list-style-type: none"> - Created the complete test model for Settlement Instruction Data Carrier process. - Executed the 2nd and 3rd cycles of Settlement Instruction Data Carrier and Cash Management tests under client's Systems Acceptance observance. - Supported the creation of the final test binders for Gross Delivery Management and Cash Management for the final client sign-off. - Supported the regression test cycle of "Business Scenarios" in test modeling and test execution. 	
<p>03/2002 - 05/2002 Member of Gross Delivery Management Build Team</p> <ul style="list-style-type: none"> - Wrote partial designs for the trade manager / trade inquiry functionalities. - Implemented stored procedures for the Trade Manager module. - Contributed to the technical design for the concurrent access to the joined database tables via timestamps. 	
<p>11/2001 - 03/2002 Member of Functional Design Team</p> <ul style="list-style-type: none"> - Analyzed and categorized the field/request validation functions of the member/clearing supervision requests. - Created mapping tables for member and clearing supervision requests to the entities and attributes of the preliminary physical data model. 	
<p>04/2001 - 08/2001 Member of Development Team Frankfurt am Main</p> <p>Client: Deutsche Bank AG</p> <p>Project: Maxblue (Bank's initiative to provide Internet-based pan-European brokerage services)</p> <ul style="list-style-type: none"> - Took part in the build team for the Trading/Accounts area. - Created and modified content on the presentation layer of the Maxblue site. - Did bug-fixing in Java for Portfolio and Trading sub modules. - Worked on the content management software for international label generation. 	
<p>09/2000 - 01/2001 Research Assistant Ankara/TR</p> <p>Middle East Technical University, Presidency Office Computer Center</p> <ul style="list-style-type: none"> - Provided hardware/software related onsite support for about 60 employees of the Presidency Office in a team of 2. 	

04/1999 - 08/2000	Customer Advisor at the Call Center İşNet A.Ş. (Internet Service Provider subsidiary of Türkiye İş Bankası A.Ş.)	Ankara/TR
<ul style="list-style-type: none"> – Provided remote technical support to the ISP customers regarding user accounts, connectivity and various hardware and software issues. – Worked in a project team to design and implement training programs for the new employees. 		

CLASSROOM TRAININGS / CERTIFICATES

Anti-Money Laundering Training, Akbank	Frankfurt am Main
Data Privacy Training from TÜV Rheinland, Akbank	Frankfurt am Main
Sybase Products & Project Management Training, Sybase	Raunheim
Project Manager - Relationship Manager Orientation, Oracle	Amsterdam/NL
Project Management Professional (PMP) Certificate, PMI	Frankfurt am Main
Oracle FLEXCUBE Core Banking Suite Training, Oracle	Bangalore/IN
Accenture Project Management, Accenture	St. Charles-II/US
Core Analyst School (<i>as an instructor</i>), Accenture	St. Charles-II/US
ITIL Foundation / Certified for IT Service Management, Serview	Bad Homburg
Core Consultant School, Accenture	St. Charles-II/US
Technical Architecture Design School, Accenture	St. Charles-II/US
Effective Presentations, Accenture	Frankfurt am Main
Finance Fundamentals, J. W. G. Univ. Finance Group	Frankfurt am Main
J2EE - Getting Started, Sun Training Services	Bad Homburg
abaXX E-Business-Suite, abaXX	Stuttgart
Core Analyst School, Accenture	St. Charles-II/US
Information Technology Certificate Program – IDEA (idea.metu.edu.tr),	Ankara/TR

PERSONAL DETAILS

Birth Date:	14.03.1978
Languages:	Turkish, English, German